

# NRGi

Case Study

Company Name: NRGi Holding A/S

Industry: Electric Utility

Year founded: 1915

Number of employees: 1,600

Global presence: Denmark

Company website: [www.nrgi.dk](http://www.nrgi.dk)

## Introduction

NRGi has a longstanding history as an electricity and services supplier in Denmark, having been active in the industry for over one century.

As a well-established company in its field, chances are you are already familiar with its services, especially if you reside or operate in the country.

A widely recognized name in the industry, NRGi Denmark strives for sustainable energy, a cleaner planet, and a better functioning society. Its values and high-quality services are what recommend it as a top power supplier.

As a consumer-owned cooperative, NRGi Denmark is responsible for the well-being of countless households across the country.

When the comfort of so many people depends on you, there is little room for approximations or errors. For this reason, NRGi's cybersecurity needs to operate as smoothly as its utility system. This is where Heimdal comes in.

## Describe what you like about the Heimdal® Endpoint Detection and Response product suite and how our cybersecurity solutions helped your operations.

*"What I like about Heimdal's EDR product suite is that it offers all-in-one endpoint protection. By using it, I eliminated the need for any additional tools to protect company endpoints. Heimdal is a completely unified solution that I am very happy with. In terms of how Heimdal improved our operations, if I take a look at my own department, namely IT, I can see that our team's efficiency was considerably enhanced since we started using Heimdal.*

*We can manage our cybersecurity under one seamless roof in the dashboard, which saves them a lot of time. In addition to this, our over 1,400 users don't notice Heimdal products running in the background, which minimizes interruptions throughout the workday and improves their productivity as well."*

## Describe why you were looking for a new cybersecurity solution to help with endpoint detection and response.

*"We were looking for a way to unify our cybersecurity operations and were particularly excited about Heimdal Patch & Asset Management for 3<sup>rd</sup> party software patching. We found that no other products on the market could match its automation capabilities when it comes to deploying relevant software updates as soon as they are released. On top of that, Heimdal offers complete endpoint detection and response with threat behavior analysis capabilities and antivirus protection, which was very important to us.*

*Three years into our patronage of Heimdal products, we also upgraded our package to Heimdal Privileged Access Management. This essential removed the need for micromanagement at an admin level on our part and further optimized our cybersecurity operations."*

## Describe how you heard about Heimdal and why you choose it above other options.

*"We heard about Heimdal through CSIS, as we were working together with them. We decided to choose it above other options we were considering at the time due to the total endpoint protection offered by the modules working together under one unified roof. By using Endpoint Detection and Response, we don't need to run any additional cybersecurity products on our laptops and computers, which freed up time and resources within my department, as well as the company as a whole."*

### Describe the security challenges you've experienced before using Endpoint Detection and Response and which Heimdal<sup>®</sup> solved.

*"For NRGi, Heimdal solved the 3<sup>rd</sup> party patching challenge, which we weren't able to automate with the solutions we were previously using. In addition to this, by using this product suite, we added a strong layer of endpoint protection and minimized the need for local access rights administration, which has been highly beneficial for both my team and our end users."*

### Describe the impact and benefit you've experienced by having the Endpoint Detection and Response suite provided by Heimdal<sup>®</sup>.

*"Using Heimdal's Endpoint Detection and Response product suite has enhanced our company's cybersecurity posture with a remarkable return on investment, as we know that we are using a robust solution at a fair price. In addition to this, the suite has been a huge time-saver for us, as my IT team now can use one product in one dashboard, instead of having to engage with multiple modules."*

### Would you recommend Heimdal<sup>®</sup> to your peers? If yes, please describe the reasons why.

*"Yes, I would recommend Heimdal to my peers. In fact, I am already doing that whenever I know that someone is looking for a product that adds value to their company's IT operations."*

*Besides being a considerable time and resource saver for my team, Endpoint Detection and Response is great for the end user as well, which is very important to me."*

*Our end users can have a strong layer of protection on their laptops without having to take time out of their day to install updates or wait hours for the IT team to give them admin rights, which minimizes interruptions and has made our daily workload a lot more efficient."*

**Michael Warrer**, Group CIO, NRGi

### About Heimdal<sup>®</sup>

Heimdal is a strongly emerging cybersecurity provider established in 2014 in Copenhagen, currently spanning offices across the world. With a spectacular year-over-year growth and an impressive ahead-of-the-curve approach to threatscape trends, Heimdal is the go-to solution for unified, intelligent cybersecurity made easy.

In March 2020, Heimdal was acquired by Marlin Equity Partners, fueling its networks of growth and distribution even further.



Leading the fight against cybercrime.



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Vat No. 35802495, Vester

Farimagsgade 1, 2 Sal, 1606 København V

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